



Infor Ming.le™

Social Collaboration and Business Process Management



Solve old problems in new ways

A single platform for more efficient business throughout your organization.

Infor Ming.le is a comprehensive platform for social collaboration, business process improvement, and contextual analytics. Giving you the most innovative social media concepts translated into a business environment, the solution marries communications with business processes to help you work smarter and faster.

Unlike information sharing technologies that are disconnected from your core applications, Infor Ming.le is fully embedded with organizational systems like ERP and financials. All employees, regardless of their roles, can communicate, collaborate, and share information, such as documents, plans, photos, and videos, from a centralized location, with all activity captured and easily searchable.

You can put information at employees' fingertips with contextual intelligence, increase response times and prevent problems with

tasks and alerts, get the full picture of any issue or question with drillback capabilities, and change the way work is done with the use of social objects. Once you have Infor Ming.le, you won't be able to imagine living without it.

[See Infor Ming.le in action >](#)



Interaction workers spend **20% of the workweek** looking for internal information or tracking down colleagues who can help with specific tasks

“ Now that the newest version of sales and operations planning (S&OP) is embedded in Infor Ming.le, the back-and-forth conversation around how we are going to drive the future of our business from strategy to execution can easily take place. Even though we are spread across the company and the country and have different views and priorities, we can work together to create a plan that allows us to drive growth and optimize profitability.”

Luke Rains

System development director,
Preferred Sands

[Learn more about how Infor Ming.le helped Preferred Sands >](#)



Vital corporate knowledge at your fingertips

Make information silos a thing of the past.

Infor Ming.le makes it easy to tap into “tribal knowledge”—the information usually gained through years of experience with a company—by extending to key organizational systems like ERP and supply chain management (SCM).

Need to know who has information on inventory? Or who to call when the A/C malfunctions in a hotel suite? Infor Ming.le dramatically simplifies this process. Like Twitter™, Infor Ming.le’s core functionality is discovery. The solution can instantly connect a query with the right group or person to handle it.

With Infor Ming.le, employees across all areas of your business can communicate and collaborate—sharing information such as documents, plans, photos, videos, and more—in a centralized location, with real-time updates that are stored and easily searchable.

You’ll also be able to organize conversations around enterprise-wide business topics; share key screens, data, and attachments; have relevant data automatically displayed based on the context of discussions; and extend conversations and information sharing to external parties, such as suppliers, customers, or citizens.

[Watch our latest video case study >](#)

Using social enterprise software to improve customer experience



Integrate collaboration with business processes

Get the tools you need to make better decisions—faster.

The Infor Ming.le platform is part of Infor's company's ongoing commitment to redefining business software as you know it. You get the most innovative social collaboration technologies translated into a business environment and fully integrated across business processes, rather than just added on. With Infor Ming.le, users get a powerful assortment of advanced capabilities in an easy-to-use package.

Increase productivity by delivering information in new ways and letting people work more efficiently. You'll also reduce email loads by putting information where people can easily find it and marrying communications with business processes.

Retain vital corporate knowledge, rather than having it lost to information silos created by tools like email and instant messaging.

Attract and retain top talent by providing technology that delivers a consumer-inspired experience and creates a work environment in line with increasing employee expectations.

Improve decision making by putting relevant data at employees' fingertips and making knowledge sharing easy.

Features to empower your business

Learn the components that help Infor Ming.le simplify business communications in the age of big data.



Drawing on a concept from the social media world, this contextual application lets you “follow” particular social objects and people, delivering automatic notices based on parameters that you define. For example, if you’re a sales rep, you can be automatically notified of all activity relating to a top customer, receiving updates when orders are received, and more.



Infor Ming.le combines real-time information from ERP, SCM, enterprise asset management (EAM), and financial systems, as well as any other transactional information, on a single screen. It automatically senses the type of work you’re doing and displays information relevant to that task, without requiring you to search for information and store the results.



Infor Ming.le’s mobile capabilities let you work smarter and faster anytime, and anywhere. You can head off problems and keep business moving with critical information and alerts accessible on your mobile device.



Infor’s technology transmits transactional information in real time, so you can keep up with the progress of important activities. You can filter, view, and monitor information to keep tabs on the items that matter most. Infor Ming.le also includes a workflow interface that can push approvals and alerts to the appropriate people when problems arise.



Drill back

Analytics and reports in Infor Ming.le feature full drill back capabilities so you can see the information supporting the data on your screen. If total costs suddenly spike on one production line, for example, you can immediately drill down and see which component of cost changed most to contribute to the increase. You'll be able to zero in on issues that matter and keep your operations under control more easily.



Streams

The Infor Ming.le platform enables you to organize recurring conversations around a business topic, defined by the users, with the ability to involve internal and external participants. Streams captures conversations that relate to unstructured business processes as participants collaborate to complete activities, due on different dates and times, organizing documents by threading them around each activity.



Infor Communities

With this feature, you can extend your Infor Ming.le platform to external participants, facilitating structured communication and business process tracking with your customers, suppliers, or citizens.

[Get info on Infor Ming.le's mobile applications for Apple and Android devices >](#)

Change the way you work

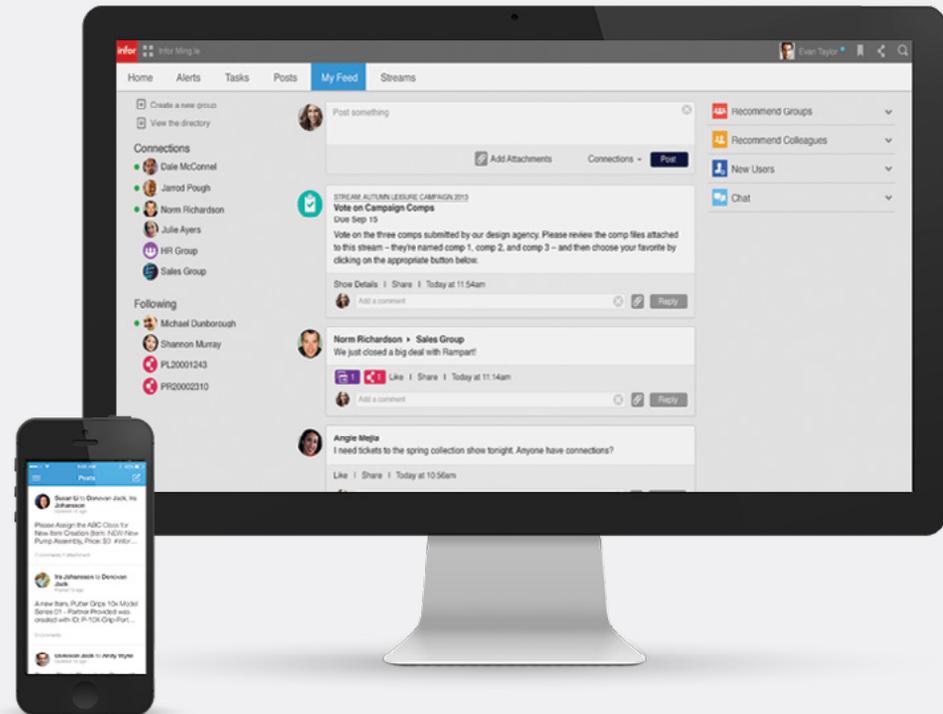
Increase efficiency, productivity, and employee satisfaction.

“Instead of having a mass of random emails, all of my information is in one area, visible to others, and cohesive—not divided between multiple platforms.”

Allison Giese

Senior business development representative, Infor

[Learn more about Infor Ming.le >](#)



About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 73,000 customers in 200 plus countries improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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